Health Net®

Check Out Your New, Improved Provider Library and Operations Manual

USE THIS GUIDE TO GET THE INFO YOU NEED

How to access the Provider Library

OPTION 1

Use the simple steps below to access the library the same way you do today.

- 1 Log in to provider.healthnet.com.
- 2 Go to Working with Health Net > Contractual > Go to the Provider Library.

OPTION 2

Provider Manual

Go directly to the library at providerlibrary.healthnetcalifornia.com.

• The library includes: Updates and Letters Forms and Reference Contacts Glossary What's changed?

What you'll see in the Provider Library

- All line of business information can be accessed in the same place.
- In the operations manuals, the Benefits page is now **alphabetized.**

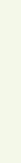




HSP

Cal MediConnect

Prison Health Care Provider Network







Ouestions?

For questions regarding this transition, contact provider.communications@healthnet.com.

(continued)

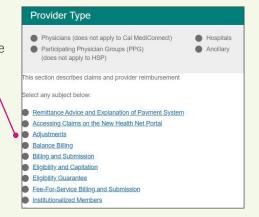
What's changed? (continued)

• You no longer have to select a provider type to access the library.

- All provider types are listed at the top of the page.



 Instead of the long navigation bar on the left (which is still there if needed), use links on the page to get to the topic you are searching for.



• Where available, **accordions** allow you to view all content on the same page.



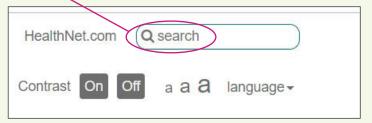
What you'll see when you access Updates and Letters

- 1 Provider updates and letters distributed in 2018 and 2019 are available as PDF files.
- 2 Provider updates and letters for 2020 and beyond are in newsfeed format.



Need to search for something?

Search the entire library and all lines of business by using the **search function** at the top right corner.



Or, search just the page you are on:

- 1 Select Ctrl and F at the same time.
- 2 Type in words to search for.
- 3 Select Enter.